

# 9 Characteristics of a Robust Safety Culture

## Leadership Commitment to Safety Values and Actions:

Leaders demonstrate a commitment to safety and environmental stewardship in their decisions and behaviors.



**Hazard Identification and Risk Management:** Issues potentially impacting safety and environmental stewardship are promptly identified, fully evaluated, and promptly addressed or corrected commensurate with their significance.

**Personal Accountability:** All individuals take personal responsibility for process and personal safety, as well as environmental stewardship.



**Work Processes:** The process of planning and controlling work activities is implemented so that safety and environmental stewardship are maintained while ensuring the correct equipment for the correct work.

**Continuous Improvement:** Opportunities to learn about ways to ensure safety and environmental stewardship are sought out and implemented.



**Environment for Raising Concerns:** A work environment is maintained where personnel feel free to raise safety and environmental concerns without fear of retaliation, intimidation, harassment, or discrimination.

## Effective Safety and Environmental Communication:

Communications maintain a focus on safety and environmental stewardship.



**Respectful Work Environment:** Trust and respect permeate the Organization with a focus on teamwork and collaboration.

**Inquiring Attitude:** Individuals avoid complacency and continuously consider and review existing conditions and activities in order to identify discrepancies that might result in error or inappropriate action.

